LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034

B.B.A. DEGREE EXAMINATION - **BUSINESS ADMINISTRATION**

FIRST SEMESTER – NOVEMBER 2015

BU 1503/BU 1501 - BUSINESS ENVIRONMENT

 Date : 06/11/2015
 Dept. No.
 Max. : 100 Marks

 Time : 01:00-04:00
 Max. : 100 Marks

<u>PART – A</u>

ANSWER ALL QUESTIONS:

- 1. What do you mean by 'Business Environment'?
- 2. What is innovation?
- 3. What is cultural heritage?
- 4. What is democracy?
- 5. Expand ETOP.
- 6. What is political environment?
- 7. Define 'Business'.
- 8. What is social audit?
- 9. What are the main elements of business ethics?
- 10. What is economic planning?

<u>PART – B</u>

ANSWER ANY FOUR QUESTIONS:

- 11. Explain the nature of business environment.
- 12. Discuss the process of environmental analysis.
- 13. Explain the various steps involved in the strategic management process.
- 14. Discuss the fundamental rights of citizen in India.
- 15. Explain the characteristics of an economic system.
- 16. Explain SWOT analysis of environment.
- 17. Explain the rights of the consumer under Consumer Protection Act 1986.

<u>PART – C</u>

ANSWER ANY **TWO** QUESTIONS:

- 18. Explain the different types of business environment.
- 19. Discuss the role of consumer in business.
- 20. Explain the factors governing business ethics.
- 21. Explain the impact of Globalisation in India.

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(10x2=20 marks)

(4x10=40 marks)

(2x20=40 marks)